

QUESTION	ANSWER
<b>What is the Purina® Feed Trial?</b>	The Purina® Feed Trial is our feed trial. We created this program to provide you the tips and resources to try Purina and see the difference in your animals. After signing up, you will receive your coupon(s) via email and tips to make your trial successful. After the trial, you will receive a survey to share your experiences and opinion on Purina feed.
<b>What animal feed does Purina offer trial coupons for?</b>	We offer Purina® Feed Trial coupons for: <ul style="list-style-type: none"> <li>• <a href="#">Horse</a></li> <li>• <a href="#">Flock</a></li> <li>• <a href="#">Show</a></li> <li>• <a href="#">Cattle</a></li> </ul>
<b>Can I do another challenge?</b>	The Purina® Feed Trial can be completed one time per household per species, per year.
<b>When will I receive my coupon?</b>	Your coupon(s) will arrive via email within 48 hours of signing up for the challenge.
<b>Is the coupon digital or does it need to be printed?</b>	The Purina® Feed Trial coupons need to be printed off from a desktop computer and brought into your local retailer to be redeemed.
<b>I can't print my coupon.</b>	If you are unable to print your coupon at home, please do one of the following: <ol style="list-style-type: none"> <li>1) Contact our Customer Service team at 1-800-227-8941, M-F between 7:30 a.m. and 4:30 p.m. CST for assistance.</li> <li>2) Reply to the original email with your physical mailing address and a note letting us know that you are unable to print so we can add you to the print &amp; mail list to receive a physical coupon.</li> </ol>
<b>I signed up but never received my coupon in my email.</b>	Please check your spam folder or Promotions folder (if using Gmail) first to see if it landed there by accident. If you still cannot locate it, please send an email to <a href="mailto:feedgreatness@purinamills.com">feedgreatness@purinamills.com</a> with the name and the email address you used when you signed up for the trial. You can also reach us at 1-800-227-8941, M-F between 7:30 a.m. and 4:30 p.m. CST.

<p><b>I can't get the Purina® Feed Trial page to load and/or it gives me a "site not secure" error message.</b></p>	<p>Please try clearing your cache and cookies to see if that resolves the issue. You can also try opening the URL link in another browser. If you are still experiencing issues with our website, please contact our Customer Service team at 1-800-227-8941, M-F between 7:30 a.m. and 4:30 p.m. CST so we can resolve the issue together.</p>
<p><b>Where is my coupon accepted?</b></p>	<p>All Purina retailers and dealers should accept the coupon. To find a location near you, go to our retailer locator at <a href="http://purinamills.com">purinamills.com</a>.</p>
<p><b>I brought my printed coupon to a Purina retailer but they wouldn't accept it.</b></p>	<p>Please let us know the name and location of this dealer and we will ask their sales rep to follow up with them.</p> <p>Note: Some retailers have experienced extensive coupon fraud.</p>
<p><b>Where do I go for help during the challenge?</b></p>	<p>For questions during the challenge, contact Team Purina at 1-800-227-8941 or <a href="mailto:feedgreatness@purinamills.com">feedgreatness@purinamills.com</a>.</p>